

SAMMAMISH ROWING ASSOCIATION

CANCELLATION AND PRORATING/EXTENDED LEAVE POLICIES



CANCELLATION POLICY

- See session-specific cancellation policies below.
- To self-cancel before a session starts, log on to your [SRA account](#) and follow the prompts to cancel. To cancel once a session starts, email registration@srarowing.com.

HIGH SCHOOL, MIDDLE SCHOOL, MASTERS, LEARN TO ROW

- Cancellations received 15 days or more before the first day of practice are eligible for an 85% refund or 95% account credit.
- Cancellations received 14 days or less before the first day of practice are eligible for a 75% refund or 85% SRA account credit.
- No-shows and cancellations received on or after the first day of practice:
 - For spring and fall, such cancellations forfeit the 25% deposit. SRA will prorate remaining fees and refund the remaining balance, if any, to the original payment method or cancel remaining payments for members paying in installments.
 - For summer camps, winter, and Learn to Row, such cancellations are not eligible for a refund or account credit.

ROW FOR A DAY

- Cancellations received up to four days prior to the event are eligible for a 75% refund or 85% SRA account credit.
- Cancellations received three days or less prior to the event are eligible for a 50% SRA account credit.
- No-shows and cancellations received on the day are not eligible for a refund or account credit.

PRIVATE LESSONS

- Due to the impact on coaches' schedules, no-shows and cancellations received less than 24 hours prior to a private lesson are still charged to the rower. If a missed lesson is rescheduled, the rower is responsible for the cost of the original missed lesson and the rescheduled lesson.
- To cancel, contact your private-lesson coach by cell phone first and by email at firstname.lastname@srarowing.com.

SMALL-BOAT MEMBERSHIP AND BOAT STORAGE

- Small-boat membership auto-renews each month and can be canceled at any time with two weeks' notice.
- Boat storage is rented on a monthly basis. Boat-storage fees will be refunded on a prorated basis, rounded up to the nearest month.

SRA-DIRECTED CANCELLATIONS

- When conditions make water practice water unsafe, coaches will conduct practice on land if possible. If conditions make land practice unsafe, SRA will cancel practice.
- Conditions that may impact water practice include but are not limited to wind, fog, lightning, ice on the dock, and flooding. Conditions that may lead to practice cancellation include but are not limited to illness outbreaks, weather events that make driving unsafe, and unhealthy air due to wildfire smoke.
- Given the large number of rowers and full practice schedule at SRA, SRA does not provide refunds or account credits for practice cancellations and is not able to reschedule practices.

PRORATING/EXTENDED LEAVE POLICY

- SRA does not prorate team fees for rowers who wish to row fewer than the scheduled number of practice days per week.
- To accommodate rowers who must take an extended leave from participation, SRA will adjust fees for rowers who will miss at least two consecutive weeks (six or more consecutive practices for masters, 10 or more for high school). SRA will provide an account credit for the time missed.