

SAMMAMISH ROWING ASSOCIATION

CANCELLATION AND PRORATING/EXTENDED LEAVE POLICIES



CANCELLATION POLICY

- See session-specific cancellation policies below.
- To self-cancel before a session starts, log on to your [SRA account](#) and follow the prompts to cancel. To cancel once a session starts, email registration@srarowing.com.

HIGH SCHOOL, MIDDLE SCHOOL, MASTERS, LEARN TO ROW

- Cancellations received up to two weeks before the first day of practice are eligible for an 85% refund or 95% account credit.
- Cancellations received less than two weeks before the first day of practice are eligible for a 75% refund or 85% SRA account credit.
- Cancellations received on the first day or once the session begins forfeit the 25% deposit. Remaining fees will be prorated. SRA will refund the remaining balance, if any, to the original payment method or cancel remaining payments for members paying in installments.

ROW FOR A DAY

- Cancellations received up to four days prior to the event are eligible for a 75% refund or 85% SRA account credit.
- Cancellations received three days or fewer prior to the event are eligible for a 50% SRA account credit.
- Day-of cancellations and no-shows are not eligible for a refund or account credit.

PRIVATE LESSONS

- Cancellations received less than 24 hours prior to the lesson are not eligible for a refund. Due to coaches' full schedules, the rower is responsible for the full cost of the lesson even if it is rescheduled.
- To cancel, contact your private-lesson coach by cell phone first and by email at firstname.lastname@srarowing.com.

SMALL-BOAT MEMBERSHIP AND BOAT STORAGE

- Small-boat membership auto-renews each month and can be canceled at any time with two weeks' notice.
- Boat storage is rented on a monthly basis. Boat-storage fees will be refunded on a prorated basis, rounded up to the nearest month.

SRA-DIRECTED CANCELLATIONS

- When conditions make water practice water unsafe, coaches will conduct practice on land if possible. If conditions make land practice unsafe, SRA will cancel practice.

- Conditions that may impact water practice include but are not limited to wind, fog, lightning, ice on the dock, and flooding. Conditions that may lead to practice cancellation include but are not limited to illness outbreaks, weather events that make driving unsafe, and unhealthy air due to wildfire smoke.
- Given the large number of rowers and full practice schedule at SRA, SRA does not provide refunds or account credits for practice cancellations and is not able to reschedule practices.

PRORATING/EXTENDED LEAVE POLICY

- SRA does not prorate team fees for rowers who wish to row fewer than the scheduled number of practice days per week.
- To accommodate rowers who must take an extended leave from participation, SRA will adjust fees for rowers who will miss at least two consecutive weeks (six or more consecutive practices for masters, 10 or more for high school). SRA will provide an account credit for the time missed.