

SAMMAMISH ROWING ASSOCIATION CANCELLATION POLICY



SRA-DIRECTED CANCELLATIONS

SRA's highest priority at all times is to keep athletes and coaches safe. When conditions make practice on the water unsafe, coaches will conduct practice on land if at all possible. In the event of conditions beyond SRA's control that make it impossible to hold any practice, whether on land or water, SRA will cancel practice.

Conditions that may impact SRA's ability to conduct water practice include but are not limited to high wind, fog, lightning, ice on the dock, and flooding that makes the dock inaccessible. Conditions that may lead SRA to fully cancel practice include but are not limited to illness outbreaks, snow events that make driving unsafe, and unhealthy air due to wildfire smoke.

Athletes and parents should understand that decisions to cancel practice are never taken lightly and are always made with safety in mind. Given the financial and logistical considerations associated with the large number of rowers and full practice schedule at SRA, SRA is not able to provide refunds or account credits for practice cancellations and is not able to reschedule practices.

MEMBER-REQUESTED CANCELLATIONS

LONG SEASONS (LONGER THAN ONE MONTH)

- Cancellations received up to two weeks before the first day of practice are eligible for a full refund minus a nonrefundable transaction fee.
- Cancellations received less than two weeks before and up to two weeks after the first day of practice are eligible for a 75% refund or 100% credit on your SRA account, which you may apply toward future fees within one year.
- Cancellations received more than two weeks after the first day of practice are not eligible for a refund or an account credit; members are responsible for payment in full.
- To cancel your registration within the eligibility window, email registration@srarowing.com.

SHORT SEASONS (ONE MONTH OR LESS)

- Cancellations received up to two weeks before the first day of practice are eligible for a full refund minus a nonrefundable transaction fee.
- Cancellations received less than two weeks before and up to the day before the first day of practice are eligible for a 75% refund or 100% credit on your SRA account, which you may apply toward future fees within one year.
- Cancellations received on or after the first day of practice are not eligible for a refund or an account credit.
- To cancel your registration within the eligibility window, email registration@srarowing.com.

ROW FOR A DAY

- Cancellations received up to 72 hours prior to the event are eligible for a full refund minus a nonrefundable transaction fee.
- Cancellations received less than 72 hours prior to the event are not eligible for a refund.
- To cancel your registration within the eligibility window, email RowForADay@srarowing.com.

PRIVATE LESSONS

- Cancellations received up to 24 hours prior to the lesson are eligible for rescheduling or for a full refund minus a nonrefundable transaction fee.
- Cancellations received less than 24 hours prior to the lesson are not eligible for a refund; the rower will be responsible for the full cost of the lesson even if it is rescheduled.
- To cancel your private lesson within the eligibility window, contact your private-lesson coach by cell phone first and by email as a backup at firstname.lastname@srarowing.com.

BOAT STORAGE

- Boat storage is rented on an annual basis. Boat-storage fees will be refunded on a prorated basis, rounded up to the nearest quarter. To cancel your boat storage, send an email to registration@srarowing.com.