

SAMMAMISH ROWING ASSOCIATION CANCELLATION POLICY



SRA-DIRECTED CANCELLATIONS

SRA's highest priority at all times is to keep athletes and coaches safe. When conditions make practice on the water unsafe, coaches will conduct practice on land if at all possible. In the event of conditions beyond SRA's control that make it impossible to hold any practice, whether on land or water, SRA will cancel practice.

Conditions that may impact SRA's ability to conduct water practice include high wind, fog, lightning, and ice on the dock. Conditions that may lead SRA to fully cancel practice include *but are not limited to* illness outbreaks, snow events that make driving unsafe, wildfire smoke that makes breathing difficult, and flooding that makes the dock inaccessible.

Athletes and parents should understand that decisions to cancel practice are never taken lightly and are always made with safety in mind. Given the financial and logistical considerations associated with the large number of rowers at SRA, SRA is not able to provide refunds or account credits for practice cancellations and is not able to reschedule practices other than Row for a Day.

MEMBER-REQUESTED CANCELLATIONS

LONG SEASONS (SPRING, FALL, IRCs)

- Cancellations received up to two weeks before the first day of practice are eligible for a full refund minus a nonrefundable transaction fee.
- Cancellations received less than two weeks before and up to two weeks after the first day of practice are eligible for a 75% refund or 100% credit on your SRA account, which you may apply toward future fees within one year.
- Cancellations received more than two weeks after the first day of practice are not eligible for a refund or an account credit; members are responsible for payment in full.
- To cancel your registration within the eligibility window, email registration@srarowing.com.

SHORT SEASONS (SUMMER, WINTER, LEARN TO ROW)

- Cancellations received up to two weeks before the first day of practice are eligible for a full refund minus a nonrefundable transaction fee.
- Cancellations received less than two weeks before and up to the day before the first day of practice are eligible for a 75% refund or 100% credit on your SRA account, which you may apply toward future fees within one year.
- Cancellations received on or after the first day of practice are not eligible for a refund or an account credit.
- To cancel your registration within the eligibility window, email registration@srarowing.com.

ROW FOR A DAY

- Cancellations received up to 72 hours prior to the event are eligible for a full refund minus a nonrefundable transaction fee.
- Cancellations received less than 72 hours prior to the event are not eligible for a refund.
- To cancel your registration within the eligibility window, email RowForADay@srarowing.com.

PRIVATE LESSONS

- Cancellations received up to 24 hours prior to the lesson are eligible for rescheduling or for a full refund minus a nonrefundable transaction fee.
- Cancellations received less than 24 hours prior to the lesson are not eligible for a refund; the rower will be responsible for the full cost of the lesson even if it is rescheduled.
- To cancel your private lesson within the eligibility window, contact your private-lesson coach by cell phone first and by email as a backup at firstname.lastname@srarowing.com.

GYM-ONLY MEMBERSHIP

- Cancellations received up to two weeks after purchase are eligible for a 75% refund or 100% credit on your SRA account, which you may apply toward future fees within one year.
- Cancellations received more than two weeks after purchase are not eligible for a refund or account credit.
- To cancel your registration, email registration@srarowing.com.

BOAT STORAGE

- Boat storage is rented on an annual basis. If a boat-storage space is vacated before the end of the calendar year, SRA will attempt to re-rent the space. If it is able to re-rent the space, SRA will adjust the member's account balance on a pro-rated basis. If SRA is not able to re-rent the space, the member will be responsible for all fees due through the end of the calendar year. To cancel your boat storage, send an email to registration@srarowing.com.