

SAMMAMISH ROWING ASSOCIATION

CANCELLATION POLICY

LONG SEASONS (SPRING, FALL, IRCs)

- Cancellations received up to two weeks before the first day of practice are eligible for a full refund minus a nonrefundable transaction fee.
- Cancellations received less than two weeks before and up to two weeks after the first day of practice are eligible for a 75% refund or 100% credit on your SRA account, which you may apply toward future fees within one year.
- Cancellations received more than two weeks after the first day of practice are not eligible for a refund or an account credit; members are responsible for payment in full.
- To cancel your registration within the eligibility window, email registration@srarowing.com.

SHORT SEASONS (SUMMER, WINTER, LEARN TO ROW)

- Cancellations received up to two weeks before the first day of practice are eligible for a full refund minus a nonrefundable transaction fee.
- Cancellations received less than two weeks before and up to the day before the first day of practice are eligible for a 75% refund or 100% credit on your SRA account, which you may apply toward future fees within one year.
- Cancellations received on or after the first day of practice are not eligible for a refund or an account credit.
- To cancel your registration within the eligibility window, email registration@srarowing.com.

ROW FOR A DAY

- Cancellations received up to 72 hours prior to the event are eligible for a full refund minus a nonrefundable transaction fee.
- Cancellations received less than 72 hours prior to the event are not eligible for a refund.
- To cancel your registration within the eligibility window, email marilyn.proby@srarowing.com.

PRIVATE LESSONS

- Cancellations received up to 24 hours prior to the lesson are eligible for rescheduling or for a full refund minus a nonrefundable transaction fee.
- Cancellations received less than 24 hours prior to the lesson are not eligible for a refund; the rower will be responsible for the full cost of the lesson even if it is rescheduled.
- To cancel your private lesson within the eligibility window, contact your private-lesson coach by cell phone first and by email as a backup at firstname.lastname@srarowing.com.

GYM-ONLY MEMBERSHIP

- Cancellations received up to two weeks after purchase are eligible for a 75% refund or 100% credit on your SRA account, which you may apply toward future fees within one year.
- Cancellations received more than two weeks after purchase are not eligible for a refund or account credit.
- To cancel your registration, email registration@srarowing.com.

BOAT STORAGE

- Boat storage is rented on an annual basis. If a boat-storage space is vacated before the end of the calendar year, SRA will attempt to re-rent the space. If it is able to re-rent the space, SRA will adjust the member's account balance on a pro-rated basis. If SRA is not able to re-rent the space, the member will be responsible for all fees due through the end of the calendar year. To cancel your boat storage, send an email to registration@srarowing.com.